

CORPORATE RESPONSIBILITY SUMMARY REPORT 2010-2012

Welcome
Καλώς ήρθατε Benvenido Bienvenido
Bem-vindo Welcome Wilkoms
Welkom Willkommen Bienvenido Benve
Hoş geldiniz Bienvenue Welkom

Become a model for corporate responsibility in the travel industry.

This is Transat's ambition. In 2012, the company adopted a corporate vision statement that makes responsible tourism development an integral part of our actions, in the same way as the customer experience. For the past several years, we have been implementing initiatives, policies and programs around four fundamental pillars: the environment, communities, the market and the workplace. For the period 2013–2015, we intend to maintain our momentum and continue to focus on these priority areas.

Jean-Marc Eustache, President and Chief Executive Officer, Transat A.T. Inc.



MARKET

Transat believes it is essential to raise awareness of sustainable tourism among its suppliers and customers. The company has administered a sustainable hotel management program since 2010, and develops tourism products that show respect for the welfare of local populations.

WORKPLACE

Transat rallies its personnel around matters of corporate responsibility, raises their awareness of sustainable tourism issues, and provides incentives for them to do volunteer work. Its in-house sustainable development initiatives include measures to strengthen employee skills development and satisfaction.







CORPORATE RESPONSIBILITY

Welcome

Since 2010, Transat's hotelier program

has encouraged partners to adopt

55 exemplary practices in 8 areas.

resp.transat.com: a website and initiatives to discover

Sustainable development is an integral part of Transat's vision for the future. Over the years, its stature as a responsible company has grown with the implementation of policies and programs, as well as awareness-raising efforts aimed at personnel, partners and customers. The website resp.transat.com serves as an online report dedicated to the many initiatives deployed across the entire organization, along with Transat's environmental, social and economic objectives and performance criteria.

Air Transat has a fuel-management

program that considerably reduces

per-passenger GHG emissions.

To read about all of Transat's initiatives, visit resp.transat.com



In 2011, Air Transat's head office became the first building in Canada to be awarded LEED-EB® Platinum certification.



Transat markets travel packages that are helping stimulate tourism development in Haiti.



In 2011, Transat introduced a new employee volunteering program.



In Canada, Transat has a program enabling employees to recognize colleagues for outstanding workplace performance.



Transat is committed to combating the sexual exploitation of children with **Beyond Borders ECPAT Canada** and ECPAT France.

